



PRAIRIE BAND CASINO

The Premier Name  
in Casino Entertainment

September 30, 2004

To Whom it May Concern;

Harrah's Prairie Band Casino just completed a 55 million dollar expansion of our facility in Mayetta, Ks. The General Contractor on the project was Manning Prosser Wilbert Construction located in Olathe, Ks. This was a 14-month fast tracked project, which included building new structures, which had to be attached to the existing building. All of this had to be done with no business disruption to the Casino.

SKYCOM Inc. is the low voltage vendor at our Casino and has been for several years. We have developed a very good relationship with them and they are aware and sensitive to the special needs we have at the Casino. There are many regulations and stipulations that pertain to the gaming industry and they were always very good at following all procedures even when it was not convenient. They understand the importance of working at times when our business levels are low and also understand how to work around our guests and not disrupt our business.

We were very happy when SKYCOM was chosen by the General Contractor as the low voltage vendor for this project. We knew that they would do a great job and that they knew what we expected as far as quality and service. We knew that this was a very large project for SKYCOM and would challenge them, but we also knew that they would work very hard to protect the reputation they had with us.

I am happy to say that our expansion came to completion on time and on budget. SKYCOM was always ahead of their schedule and usually waiting on the contractors so they could complete work. Their work was inspected regularly and no problems were found with the quality of work or product. Our expansion has been open for 45 days and everything has worked flawlessly.

During the expansion project, our Tribal Construction Team was also building a new RV Park adjacent to the Casino. I shared the drawings of the park with SKYCOM and they immediately identified some problems with the design of the phone, data, and video systems. They collaborated with the designers and came up with a solution to the problem. SKYCOM was later contracted with to do the low voltage work on the park.

SKYCOM will continue to be our Vendor of choice for all of our low voltage needs.

Regards,

Robert L. Bergquist

Director of Facilities

Harrah's Prairie Band Casino